

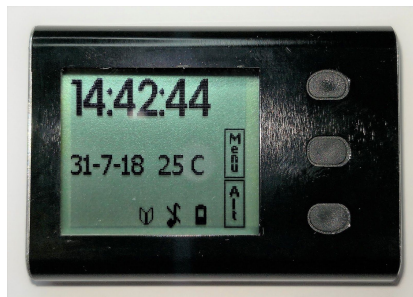
N3 Update Procedure

Requirements

- PC - Running Windows 7 or later.
- Mini USB B to USB A cable (Supplied with product).
- [Download](#) the latest firmware update program (This includes both the latest firmware and Log Fix software)
- Ensure that any anti-virus software is disabled before beginning the update procedure (The update process requires copying data to/from a USB device causing false threat alerts in anti-virus software).

Instructions

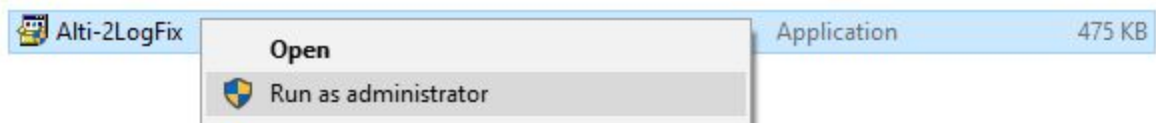
1. Ensure that the device is at least 50% charged & on the ground screen displaying the current time/date, temperature, battery level, etc.



2. Plug the device into PC.
3. Locate downloaded '**Alti-2LogFix.zip**' file & extract it to a new folder. Once extracted there will be a single application called '**Alti-2LogFix.exe**'.



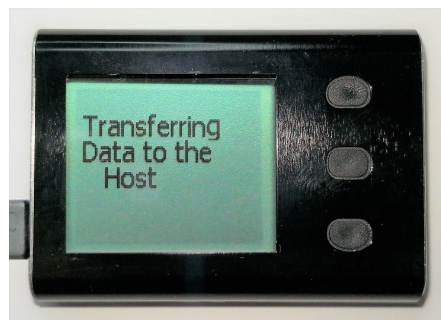
4. Right click on the application and '**Run as administrator**'.



5. Click the red '**Alti-2**' circle button & follow the on-screen instructions. (The software will then locate any existing logs and update them, then will proceed to update the device firmware)



- When the device is connected to a PC it will enter USB mode and display '**Transferring Data to the Host**' - This is normal.



- The software can take a while depending on the number of logs stored on the device, it may appear to have got stuck, however this is part of the update/logfix process.
6. Once the software has finished updating the device will reboot the the startup screen and display the latest firmware release number. Wait for the update software to display '**Update Completed**' before disconnecting.